

LAURASTAR⁺

WATER AND FILTER FAQs

Q: What kind of water should I use in my Laurastar?

A: If you have good water quality, regular tap water is ideal for any Laurastar systems and generators. If your water quality is poor (e.g. Well water, hard water, water softener, many minerals in the water), store-bought spring water is a suitable choice.

Q: What if I have reverse osmosis water?

A: If you have reverse osmosis, it is recommended to not use Anti-Scale Cartridges to filter the water. Instead, add reverse osmosis water without the Anti-Scale Cartridge.

Q: What kind of water should I NOT use in my Laurastar?

A: Distilled water, rainwater, demineralized water, scented water, water from clothes dryer machines, and water from household dehumidifiers.

Q: What about the water in my Laurastar IGGI?

A: IGGI is the one exception, you NEED to use distilled water in the IGGI.

Q: How will I know when to replace my Laurastar LIFT filter cartridge?

A: Replacement of the filtering cartridge is signaled by an audio and visual alarm. The entire cartridge must be replaced by a new one.

Q: How will I know when to replace my Laurastar SMART filter cartridge?

A: Replacement of the cartridge is indicated by the color change of the granules in the cartridge. The granules turn from blue to a brownish color which indicates that you're ready to replace the cartridge.

Q: How will I know when the granules in my filter need to be changed?

A: Replacement of the granules is indicated by the color change of the granules themselves. The granules turn from a blue color to a brownish color, indicating it's time to replace them.

Q: What minerals are filtered out of the water?

A: Calcium, magnesium, sodium, chlorine, nitrates, phosphates, potassium, carbonates, sulfates, silicates, zinc, and iron, among others.

Q: How often should you drain and flush the boiler on a Laurastar system?

A: With or without a filtering system and with any water being used, the boilers on the Laurastar systems must be drained out at least once a month or every 10 hours of ironing time

